

PC/LAN/Unix support staff models									
Version 2.0 - April 1998									
						Cl.workst.	Servers	Notebooks	
PC-LAN TECHN.						100	15	50	
Deskt HW/SW support	=>		1x	500	cl.ws	0.20			
Deskt HW install/repair	=>		1x	1000	cl.ws	0.10			
PC 2nd lev. helpdesk	=>		1x	750	cl.ws	0.13			
Noteb HW/SW support	=>		1x	300	cl.ws	0.17			
Noteb HW install/repair	=>		1x	750	cl.ws	0.07			
Noteb 2nd lev. helpdesk	=>		1x	500	cl.ws	0.10			
Cabling/hubs	=>		1x	2000	cl.ws	0.08			
Routers/bridges	=>		1x	1000	cl.ws	0.15			
Server mon.+maint	=>		1x	30	svr	0.50			
Disast.Recov.	=>		1x	90	svr	0.17			
Supp. to Downs. Prod	=>		1x	20	svr	0.75			
						2.41			
						Cl.workst.	Servers	Notebooks	
PC-LAN Admin.						100	15	50	
PC 1st lev. helpdesk	=>		1x	250	cl.ws	0.40			
NB 1st lev. helpdesk	=>		1x	150	cl.ws	0.33			
Asset mgmnt/Purch	=>		1x	1000	cl.ws	0.15			
Secur. + License cnt.	=>		1x	1000	cl.ws	0.15			
Busrec. maint.	=>		1x	1000	cl.ws	0.15			
						1.18			
UNIX						200	10		
End User Support	=>		1x	500	cl.ws	0.40			
HW installation	=>		1x	20	Svr	0.50			
Op.Sys (+basic) maint	=>		1x	5	svr	2.00			
Secur. + License cnt.	=>		1x	1500	cl.ws	0.13			
Busrec. maint.	=>		1x	1500	cl.ws	0.13			
Automation	=>		1x	20	svr	0.50			
Supp. to Downs. Prod	=>		1x	10	svr	1.00			
						4.67			